

## PROMO MECHANICS

1. This exclusive offer is applicable to all Metrobank World Mastercard and Peso Platinum Mastercard cardholders in good standing only.
2. Enjoy **50% OFF** on food for take-out or delivery for a single-receipt spend of at least Php4,000 at Grand Hyatt Manila through [bit.ly/DineAtHomeGHM](http://bit.ly/DineAtHomeGHM) using your Metrobank World Mastercard or Peso Platinum Mastercard.
3. Offer is applicable for takeout and delivery only on featured DineAtHome food and beverage menu categories below.
  - No. 8 China House
  - The Grand Kitchen
  - Florentine
  - Wine
4. To avail of the offer, a minimum spend of PHP 4,000 and a maximum of PHP 20,000 on food and beverage bill (inclusive of taxes and 10% service charge) is required or a maximum discount of PHP 10,000 per single transaction.
5. Promo is valid from **February 15, 2022 to April 30, 2022** only.
6. **How to avail:**
  - A. **DineAtHome online services:**
    1. All orders must only be placed through [bit.ly/DineAtHomeGHM](http://bit.ly/DineAtHomeGHM)
    2. After confirmation of orders online, a system notification will be received by Grand Hyatt Manila and shall then call the guest to reconfirm and verify all the orders made online.
    3. Grand Hyatt Manila to remind the guest on the eligible credit cards prior sending the payment link.
    4. Grand Hyatt Manila to assist cardholder with the payment transaction through Ipay88 payment link using a valid Metrobank credit card.
  - B. **Payment Link thru Ipay88:**
    1. Grand Hyatt Manila to create e-invoice with details below;
      - Full name
      - Email address
      - Total Discounted Amount to be paid
    2. Grand Hyatt Manila to send the payment link to guest's registered email.
    3. Guest to fill-out the required details and proceed on confirmation of payment.
    4. System will notify the cardholder with Invoice # for reference.
    5. Official receipt will be provided on the day of the delivery or pick-up date.
7. Promo is applicable only through [bit.ly/DineAtHomeGHM](http://bit.ly/DineAtHomeGHM) and an advance order of 48-hours is required.

8. Delivery fee is subject to charges based on location via Grand Hyatt's partner delivery service or guest may arrange their preferred courier of choice and shall shoulder the applicable fees.
9. To avail of the promo, the cardholder must use his/her valid Metrobank World Mastercard or Peso Platinum Mastercard credit card to pay for the single-receipt bill inclusive of government taxes and service charge.
10. Transaction must only be made through Simplify payment link (MPGS).
11. Splitting of single-bill transaction for the purpose of availing the exclusive offer is strictly prohibited.
12. All paid orders are considered final. Cancellations and refund requests will not be entertained.
13. Grand Hyatt Manila reserves the right to refuse redemption of the offer by the cardholder if the cardholder does not adhere to the promo mechanics.
14. The promo offer cannot be used in conjunction with any other ongoing promotional offers, non-transferable and not convertible to cash, gift certificates or any item from the menu.
15. World of Hyatt members are not eligible to earn points for this exclusive offer.
16. In purchase of goods and services which are on the promotional discount, Senior Citizens and PWDs, may either avail of this promotional offer with 12% VAT exclusion, or they may avail of the standard discount from the regular rate under Republic Act No. 7432 and 7277, both as amended under R.A. 9994.
17. The use of Metrobank credit card in connection with this Promo is subject to the Terms and Conditions governing the issuance and use of Metrobank credit card.
18. Metrobank reserves the right to disqualify a previously approved transaction subsequently cancelled or charged back within the Promo Period. Should a cardholder receive the discount but was later on deemed unqualified for not meeting the requirements of the Promo due to disputes arising from erroneous, invalid, fraudulent or unauthorized transactions, the cost of the incentive shall be charged by Metrobank to the cardholder's credit card account.
19. The terms and conditions governing the issuance of Metrobank credit cards, reminders and other provisions contained in the card carrier, statement of account, charge slips and other documents or instruments, which are made an integral part hereof by reference, shall likewise be resorted to in instances where they are applicable in this Promo.
20. Any dispute concerning the products or services related to the Promo offer shall be settled directly between the cardholder and Grand Hyatt Manila, with the concurrence of the DTI.
21. In case of dispute concerning Metrobank and the cardholder's avilment of the Promo, the decision of Metrobank with the concurrence of the DTI shall be considered final.

DTI Fair Trade Permit No. FTEB-136752 Series of 2022